

Terms and Conditions:

Gaursons Channel Partner App

Effective Date: April 17, 2026

Welcome to the **Gaursons Channel Partner App** (the "App"). This App is owned and operated by **Gaursons India Private Limited** ("Gaursons," "we," "us," or "our"). By downloading, accessing, or using this App, you ("Channel Partner" or "CP") agree to be bound by these Terms and Conditions.

1. Scope of Use

- **Authorized Access:** This App is a business-to-business (B2B) platform intended exclusively for registered and authorized Gaursons Channel Partners.
- **Credentials:** Access is granted via specific credentials provided by Gaursons. You are strictly prohibited from sharing your login details with any third party, sub-broker, or unauthorized personnel.

2. Cloud Architecture & Data Security

- **Salesforce SDK Integration:** The App utilizes the Salesforce Mobile SDK to provide real-time access to the Gaursons CRM.
- **Zero-Local Storage:** You acknowledge and agree that the App does not store any customer data, property details, or Expression of Interest (EOI) forms on your mobile device. Data is fetched in real time and is available only during an active session.
- **Connectivity:** Gaursons is not responsible for any delays in inventory updates or customer registration caused by poor internet connectivity on the CP's mobile device.

3. Customer Registration & Privacy

- **Mandatory Consent:** Before scanning a customer's QR code or initiating registration, the CP **must** obtain explicit verbal or written consent from the customer.
- **Identity Verification:** The App facilitates Aadhaar-based or DigiLocker-based verification for RERA compliance purposes.. You agree to use this feature only for legitimate customer onboarding and in the presence of the customer.

- **Data Accuracy:** You are responsible for ensuring the accuracy of all data entered into the App. Providing false or misleading customer information, or bypassing verification steps, may result in suspension or termination of your Channel Partner access.

4. Inventory & Unit Blocking

- **Real-Time Visibility:** While the App displays real-time “Available” or “Blocked” status, all inventory is subject to final confirmation by the Gaursons Sales and CRM team.
- **Conditional Blocking:** Blocking a unit through the App is provisional and is considered confirmed only upon receipt of the booking amount and completion of required documentation within the timelines specified by Gaursons.

5. Intellectual Property

- **Ownership:** All logos, project designs, floor plans, and marketing collateral displayed within the App are the exclusive intellectual property of Gaursons.
- **Limited License:** You are granted a limited, non-exclusive, and non-transferable license to use these materials solely for the purpose of promoting Gaursons’ projects. Any modification, reproduction, or unauthorized commercial use of these materials is strictly prohibited.

6. Prohibited Conduct

You agree not to:

- Attempt to reverse-engineer, decompile, or otherwise interfere with the App or its integrations (including the Salesforce SDK).
- Use the App for any fraudulent activity or to mislead customers regarding project details.
- Attempt to scrape, extract, or export bulk data from the App to any third-party systems or databases.

7. Limitation of Liability

Gaursons shall not be liable for any indirect, incidental, or consequential damages, including loss of data (on the CP’s part), or financial losses arising from the use of the App.

The App is provided on an “as-is” and “as-available” basis, without warranties of any kind, including any guarantee of uninterrupted or error-free operation.

8. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of India. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts located **in Ghaziabad and Noida, Uttar Pradesh.**

9. Contact Us

For technical support or any questions regarding these Terms and Conditions, please contact:

Channel Partner Support Cell Email: cp.support@gaursonsindia.com

Official Website: www.gaursonsindia.com

Implementation Tips for Publishing:

1. **Direct Link:** When submitting the app to the App Store or Play Store, ensure that the URL provided directs users to this Terms and Conditions page on your official website (e.g., gaursonsindia.com/app-terms).
2. **User Consent Checkbox:** Ideally, during the first login, the Channel Partner should be required to accept the Terms and Conditions by selecting a checkbox (e.g., “I agree to the Terms and Conditions”), with a link to this page.